

## North Nottinghamshire College Student Charter – An Overview

### We will:

- Provide you with all the information you need at college
- Provide you with a high quality learning experience
- Plan your learning journey carefully
- Encourage you to participate in the teaching and learning experience
- Provide you with the support and guidance you need to participate, enjoy, achieve and progress
- Provide you with the knowledge and skills you need to make health and safety choices
- Treat you with respect
- Listen to, act and respond to your views
- Provide extra curricular opportunities

### You will:

- Abide by the College Code of Conduct and policies and procedures
- Keep us updated and informed of changes and absences
- Attend punctually and regularly
- Seek help when you need it
- Participate in the 'Learner Voice'

### You can contribute to College decisions by:

- Applying to be a Course Representative
- Applying to be a member of the Student Union Executive
- Applying to be a Student Governor
- Completing student surveys and contributing to 'suggestion boxes'
- Participating in Focus Groups
- Telling us when things are right, or wrong

### If things go wrong:

- Tell
  - your tutor or teacher
  - mentor
  - college manager
  - student union
  - course representative
  - Quality Unit Coordinator
- We will then
  - Respond to you quickly and within 10 working days
  - Tell you what we have done to resolve the concern